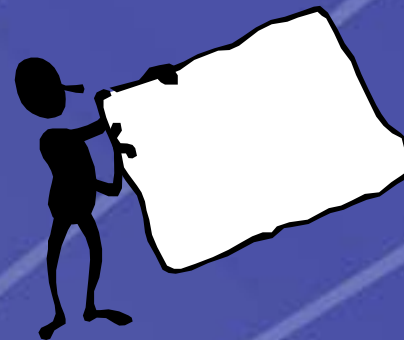


# **The National Public Health Performance Standards**

## **Submitting Data, Reviewing Reports, and Improving Practice**



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# What Happens Next?

- Get User ID from CDC or state contact
- Log on to CDC web-based instrument
- Respond to basic demographics questionnaire
- Submit NPHPSP results to CDC website
- CDC analyzes the data
- CDC sends report to respondent
- Review and discuss results
- Identify and implement strategies for improvement





## Survey Questionnaire

*Your Response is Appreciated...*

### Enter the Survey

[Begin Survey](#) (First time accessing this survey)

[Continue Survey](#)

[Return to Instructions](#)

#### Take Survey



#### Public Inquiries

(404) 639-3534  
(800) 311-3435

#### Centers for Disease Control and Prevention

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File Edit View Favorites Tools Help

Address <http://www.phppo.cdc.gov/takesurvey/TakeSurvey.asp> Go

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CDC Home Search Health Topics A-Z

## Survey Questionnaire

Your Response is Appreciated...

### Survey Selection

Please enter the survey # and password.

Survey Number:

Survey Password:

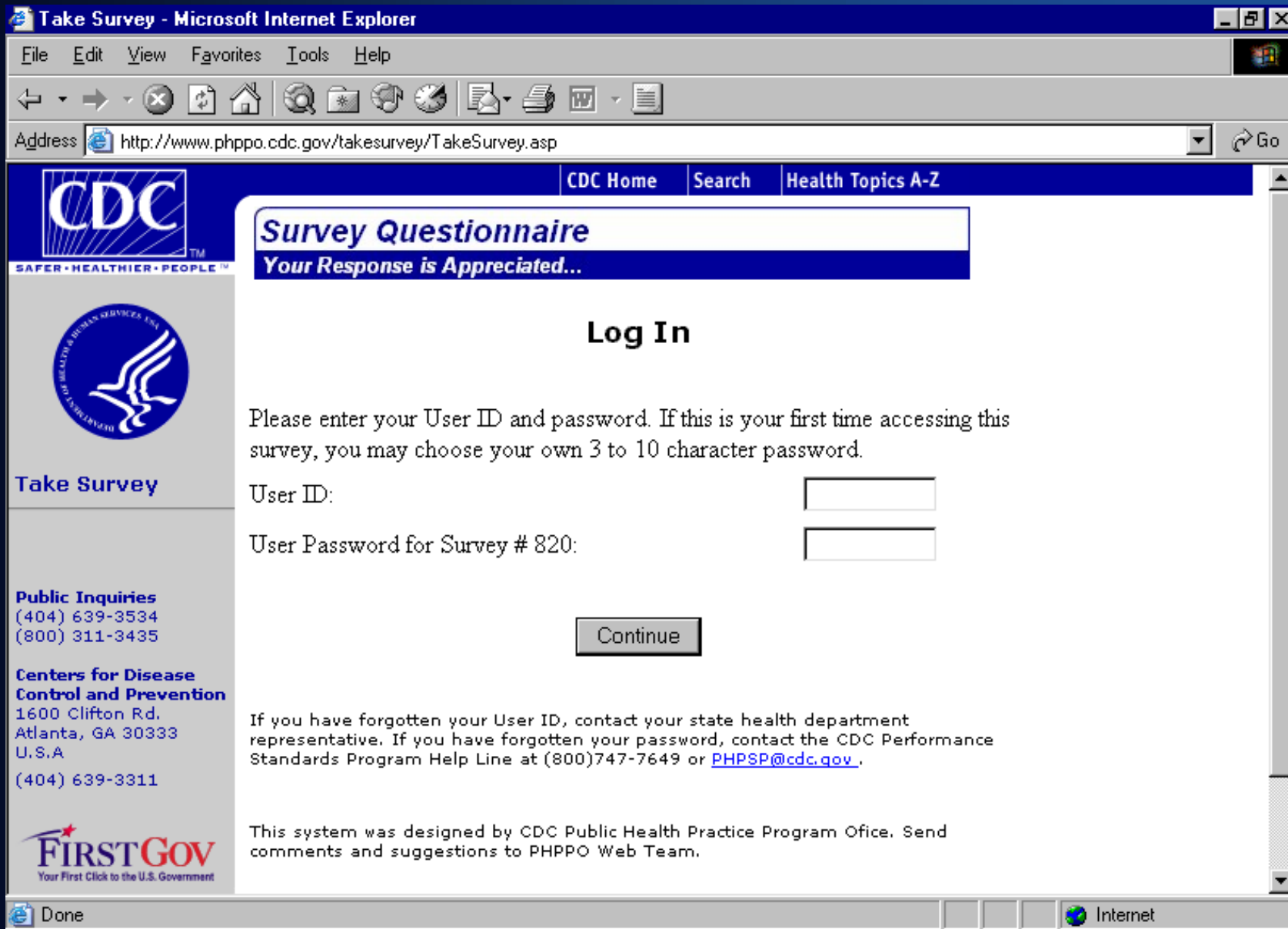
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Your First Click to the U.S. Government

If you do not know the survey number or its password, contact your state health department representative or the CDC Performance Standards Program Help Line at (800)747-7649 or [PHPSP@cdc.gov](mailto:PHPSP@cdc.gov).

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Address <http://www.phppo.cdc.gov/takesurvey/SurveySectionSelect.asp> Go

CDC Home Search Health Topics A-Z

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**Survey Questionnaire**  
*Your Response is Appreciated...*

**Section Selection**

Respond to the section selected from the drop down list.

Survey Section:

**(Please be patient. This may take a moment.)**

**Responses may be viewed and printed at any time by clicking "View Responses" on the sidebar and using your browser's print function.**

Log Out: When you are finished with this session, and do not wish to enter more data at this time, log out. To continue to enter data, you will be required to re-enter the site.

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- ▶ [View Responses](#)
- ▶ [Survey Help](#)

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CDC Home Search Health Topics A-Z

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**Survey Questionnaire**  
*Your Response is Appreciated...*

**Section Selection**

Respond to the section selected from the drop down list.

Survey Section:

(Please be patient. It may take a moment.)

Responses may be viewed at any time by clicking "View Responses" or by clicking your browser's print function.

Log Out: When you are finished with this session, and do not wish to enter more data at this time, click the Log Out button. If you continue to enter data, you will be required to re-enter the site.

Log Out

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Address [http://www.phppo.cdc.gov/takesurvey/demographics/GI\\_Demographics.asp](http://www.phppo.cdc.gov/takesurvey/demographics/GI_Demographics.asp) Go

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CDC Home Search Health Topics A-Z

## Survey Questionnaire

Your Response is Appreciated...

You are responding to WEB SURVEY # 820

Section: DEMOGRAPHICS

**All responses must be provided before any can be saved.**  
Local Public Health Governance Performance  
Assessment Instrument - Response forms:

### Demographic Information Form

**Board of Health or  
other Governing Body:**

Note: See Governance Instrument Forward for guidance on types of governance  
and question #1 below

Address:

State:

Zip:

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**You are responding to WEB SURVEY # 820**

**Survey Name: 820**

**Section: ESSENTIAL SERVICE 1**

**Essential Service # 1: Monitor Health Status to Identify Community Health Problems**

**For the LPHS, this service includes:**

- Accurate, periodic assessment of the community's health status, including:
  - Identification of health risks and determination of health service needs.
  - Attention to the vital statistics and health status of groups that are at higher risk than the total population.
  - Identification of community assets and resources that support the local public health system (LPHS) in promoting health and improving quality of life.
- Utilization of appropriate methods and technology, such as geographic information systems, to interpret and communicate data to diverse audiences.
- Collaboration among all LPHS components, including private providers and health benefit plans, to establish and use population health information systems, such as disease or immunization

Done Internet

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Address <http://www.phppo.cdc.gov/takesurvey/SurveyGenUpdateable.asp> Go

**1.1 Does the board of health or other governing body periodically identify the individuals, agencies, or organizations active in community health status monitoring?**

☒ Yes

☐ High Partially

☐ Low Partially

☐ No

**1.2 Does the board of health or other governing body periodically determine resources necessary for community health status monitoring?**

☐ Yes

☐ High Partially

☒ Low Partially

☐ No

**1.2.1 If so, does the board of health or other governing body assure availability of adequate resources, including:**

**Financial resources?**

☐ Yes

☒ High Partially

Done Internet

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Address <http://www.phppo.cdc.gov/takesurvey/SurveyGenUpdateable.asp> Go

☐ Yes

☐ High Partially

☒ Low Partially

☐ No

**If so, does the board of health or other governing body:**

**1.10.1 Use data from community health assessment(s) to monitor progress toward health- related objectives?**

☐ Yes

☐ High Partially

☒ Low Partially

☐ No

☐ Reset

*If you have not done so already, you may want to print this section for your records.*

---


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**Take Survey**

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[Select Survey Section](#)

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**Survey: 820**

**Printable responses.**

**ESSENTIAL SERVICE 1**

Question Reference	Question Detail	Response
1.1	Does the board of health or other governing body periodically identify the individuals, agencies, or organizations active in community health status monitoring?	Yes
1.2	Does the board of health or other governing body periodically determine resources necessary for community health status monitoring?	Low Partially
	If so, does the board of health or other governing body assure availability of adequate resources, including:	
1.2.1	Financial resources?	High Partially

Done Internet

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Address [http://www.phppo.cdc.gov/takesurvey/EvaluationSurvey/Gi\\_Evaluation.asp](http://www.phppo.cdc.gov/takesurvey/EvaluationSurvey/Gi_Evaluation.asp) Go

CDC Home Search Health Topics A-Z

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**Survey Questionnaire**  
*Your Response is Appreciated...*

You are responding to WEB SURVEY # 820

Section: EVALUATION

Local Public Health Governance Performance Assessment Instrument:

**Self-Assessment Process Evaluation Form**

Process & Participants

What was the most helpful part of the orientation process?

instrument

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# Sample Report Information

## Narrative:

-  Overview of NPHPSP
-  Data Limitations
-  Using Results for Quality Improvement



## Chart of Summary Scores

## Two Bar Charts of Essential Service Summary Scores

## Table of indicators ranked by Met, Substantially Met, Partially Met, Not Met

## Pie Chart showing distribution of scores in the 4 categories



# NPHPSP Local Public Health Governance Performance Assessment Instrument

## Summary Scores of Performance Scores by EPHS and Indicators

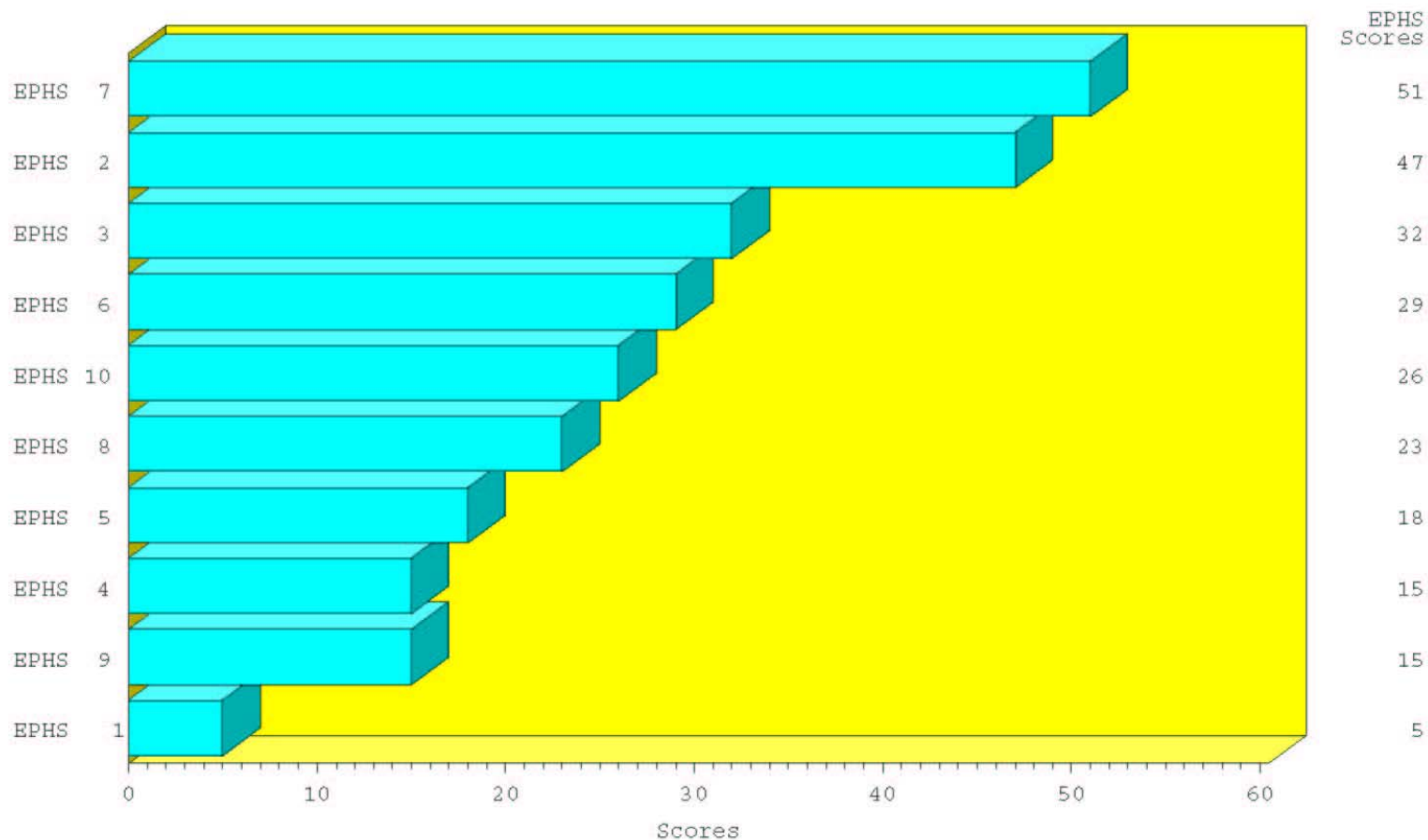
(Name of Jurisdiction)

Description	Score
EPHS 2: Diagnose and Investigate Health Problems and Health Hazards in the Community	69.1
Indicator G2: Oversight to Assure Public Health Surveillance and Response	
2.1 Assure access to appropriate resources required for diagnosis and investigation of health threats?	51.2
2.2 Lobby or advocate for a change in resource allocation for diagnosis and investigation of health threats?	51.9
2.3 Assure development, implementation and/or review of policies/procedures for diagnosis and investigation?	58.3
2.4 Review the authority and regulatory mechanisms that support diagnosis and investigation?	37
2.5 Assure collaboration among individuals, agencies, and organizations regarding diagnosis and investigation?	57.4
2.6 Reviews of laboratory services, epidemiologic programs, and surveillance and response capacity?	87
2.7 Assure the development, implementation, and/or review of policies/ procedures for emergencies?	92.2

# NPHPSP Public Health Governance Performance Assessment Instrument

Essential Public Health Service (EPHS) Summary Scores (arranged in descending order)

Date Submitted: 12MAR2003



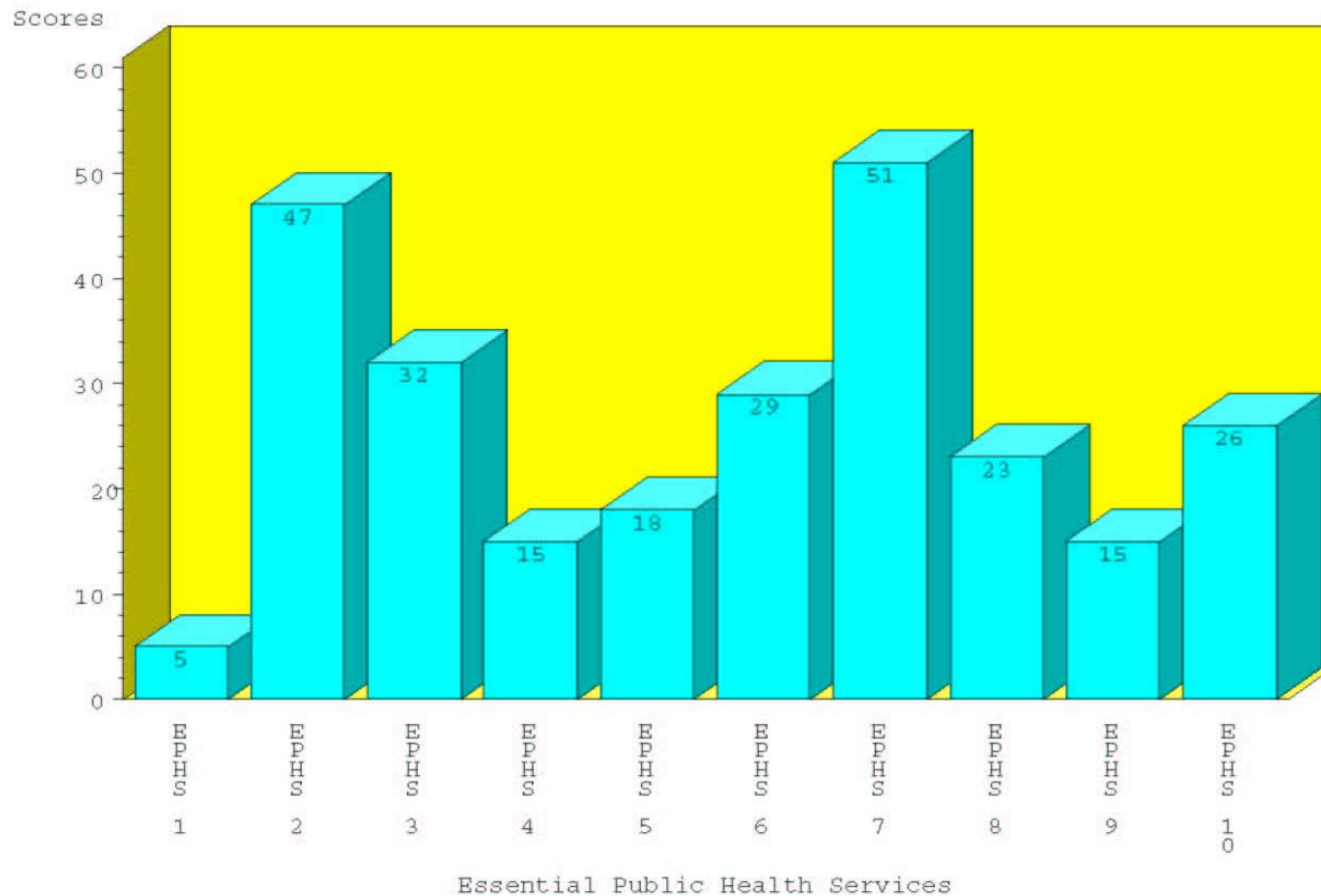
Centers for Disease Control and Prevention  
Public Health Practice Program Office  
Division of Public Health Systems Development and Research  
National Public Health Performance Standards Program  
1-800-PHPPO-49 or 1-800-747-7649



# NPHPSP Public Health Governance Performance Assessment Instrument

Summary Scores at the Essential Service Level

Date Submitted: 12MAR2003

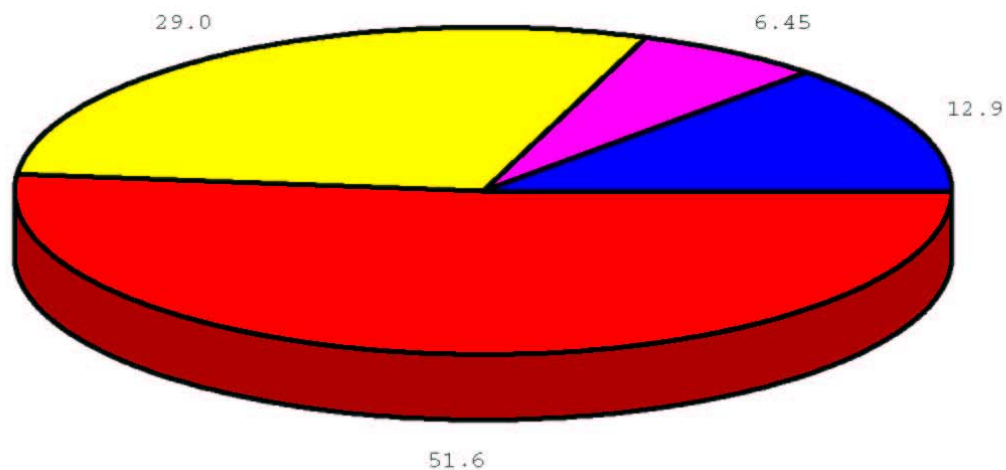


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# NPHPSP Public Health Governance Performance Assessment Instrument

Summary of Performance on Model Standards

Date Submitted: 11MAR2003



	Fully Met:	Score of 80 or higher
	Substantially Met:	Score of between 60 and 80
	Partially Met:	Score of between 25 and 60
	Not Met:	Score of less than 25

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# Summary of Performance on Model Standards

EPHS	Ind/Std Met	Ind/Std Substantially Met	Ind/Std Partially Met	Ind/Std Not Met
<b>Monitor Health Status</b>	G1. Oversight to Assure Community Health Status Monitoring			
<b>Diagnose and investigate</b>		G2 Oversight to Assure Public Health Surveillance and Response		
<b>Inform, educate, and empower</b>				G3 Oversight of public health education information and empowerment activities

# Coordinated Statewide Process

☐ Use of multiple NPHPSP instruments in a coordinated approach

☐ Benefits:

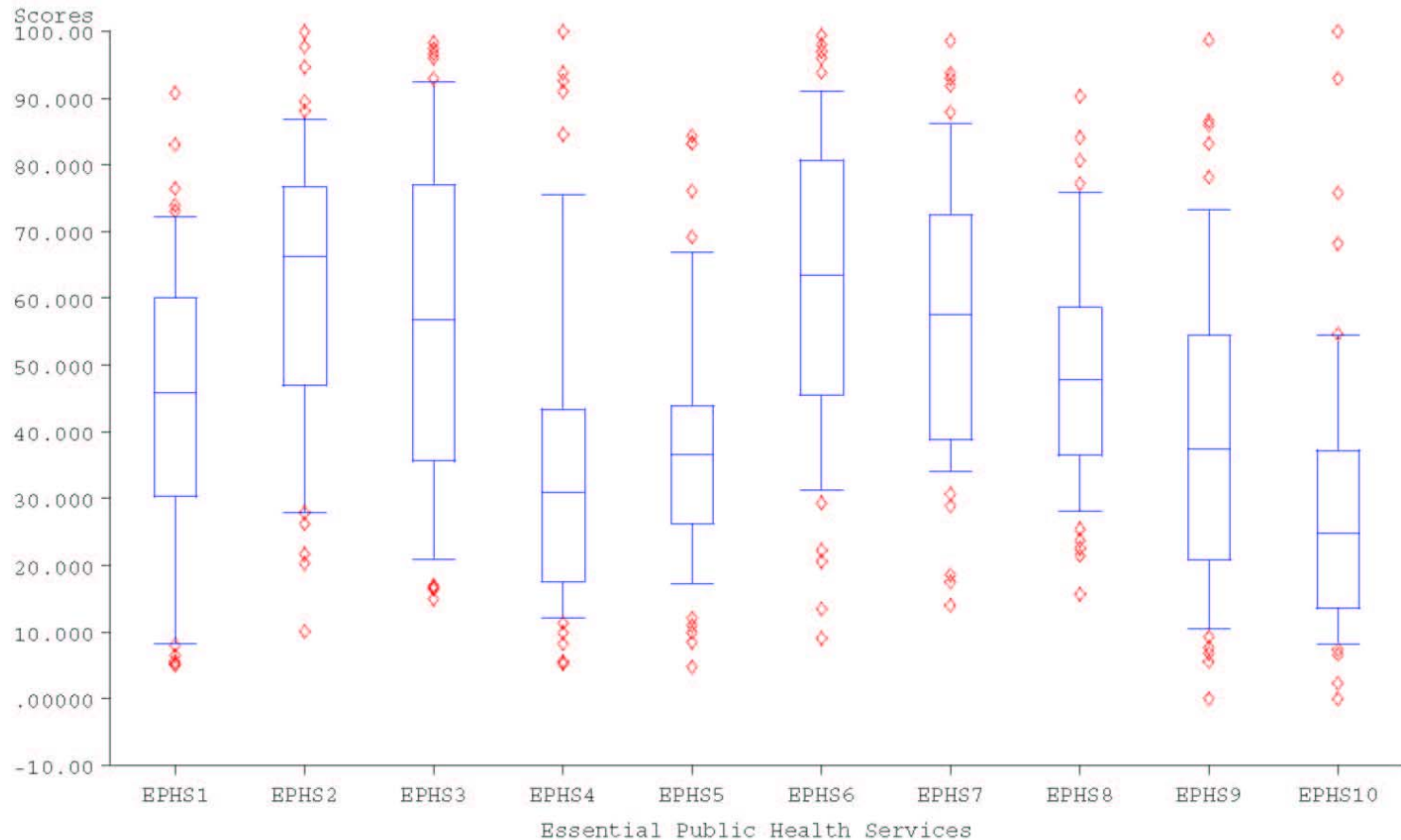
- ✎ Coordinated orientation, training, and technical assistance opportunities
- ✎ Aggregate reports of assessment results
- ✎ Coordinated quality improvement planning



# Box Plot

## NPHPSP Local Public Health System Performance Assessment Instrument

Distribution of the Performance of Essential Public Health Services  
Statewide Report for State - All Responding Jurisdictions

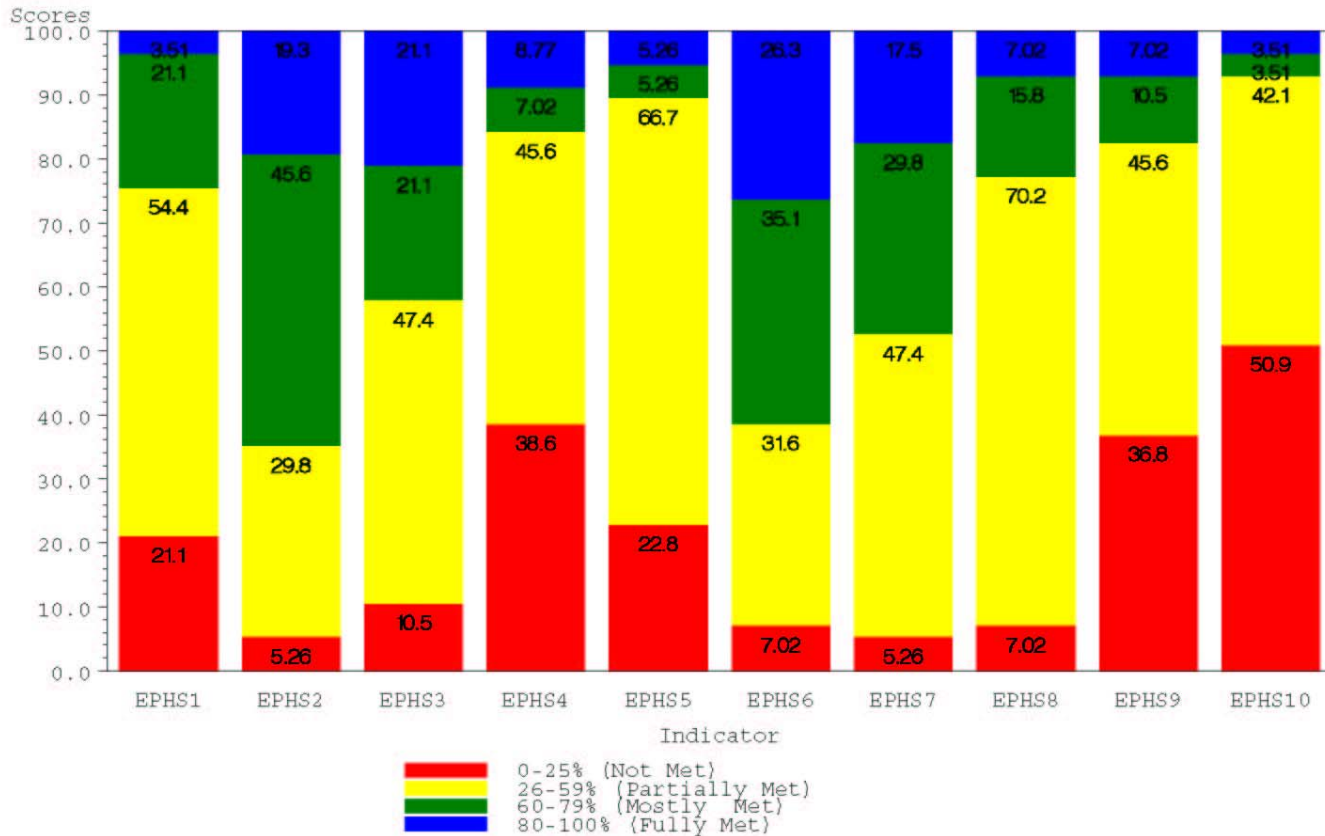


Centers for Disease Control and Prevention  
Public Health Practice Program Office  
Division of Public Health Systems Development and Research  
National Public Health Performance Standards Program  
1-800-PHPP0-49 or 1-800-747-7649

# Stacked Bar Chart

## NPHPSP Local Public Health System Performance Assessment Instrument

System Performance of Prevention Public Health Services - Standards Met  
Statewide Report for State - All Responding Jurisdictions



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Public Health Practice Program Office  
Division of Public Health Systems Development and Research  
National Public Health Performance Standards Program  
1-800-PHPPO-49 or 1-800-747-7649



# Moving toward Quality Improvement – The Final Step

- Collectively discuss scores and results
- Refer to comments and ideas made during the instrument completion process
- Identify priority areas to address
- Collectively develop strategies to address priorities
- Connection with MAPP



# Using the Results for Quality Improvement: Examples from the Field

## Mississippi –

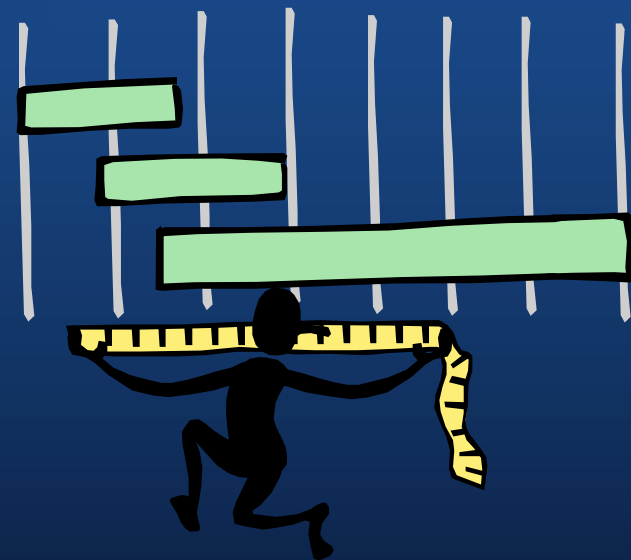
- Used the information to develop legislative language for a capital improvement bond
- Used data for BT grant proposal
- Used data for the Sunset Commission report
- Used data for a proposal addressing environmental health improvement





# Long Term Use of NPHPSP Data

- ☐ Provide direction for quality improvement
- ☐ Develop science and data about performance and models of effective public health systems



# Resources



☰ [www.phppo.cdc.gov/nphpsp](http://www.phppo.cdc.gov/nphpsp)

- The three instruments
- User Guide
- Frequently Asked Questions
- Glossary

☰ Competency Handbook

☰ Other online resources

- MAPP at [mapp.naccho.org](http://mapp.naccho.org)
- [www.phf.org/PerformanceTools/NPHPSPtoolsEPHS.pdf](http://www.phf.org/PerformanceTools/NPHPSPtoolsEPHS.pdf)

☰ CDC and partner staff

☰ CDC toll-free help line – 1-800-PHPPO-49